

INFORMATION DECLARATION FOR PROCESSING PERSONAL DATA WHILE WEBSITE COMMUNICATION FORM IS FILLED OUT

This Information Declaration for Processing Personal Data is issued by Güven Hastanesi Inc. (the “**Company**”), acting in the capacity of the “**Data Controller**”, in accordance with the Personal Data Protection Law (Law No. 6698, “PDPL”) published in the Official Gazette No. 29677 on 07.04.2016, the Regulation on Personal Health Data published in the Official Gazette No. 30808 on 21.06.2019, the Communiqué on the Procedures and Principles to be Complied with in Fulfilling the Information Obligation published in the Official Gazette No. 30356 on 10.03.2018, and other legislation. Our Company would like to inform you about our personal data processing activities in accordance with Article 10 of the PDPL within the scope of the distance healthcare service (telemedicine) that we deliver on our website.

1.Data Controller

Our Company, acting in the capacity of Data Controller, will be able to process, record, store, classify, update, and disclose/transfer your personal data to third parties in connection with the purposes described below, in a limited and cautious manner, in accordance with the law and good faith, in an accurate and up-to-date manner, and in cases permitted by the legislation and/or limited to the purpose for which they are processed pursuant to the PDPL.

“**Personal data**” implies any information of an identified or identifiable natural person.

“**Sensitive Personal Data**” implies information about race, ethnic origin, political opinion, philosophical belief, religion, sect or other beliefs, and appearance and clothes, as well as association, foundation or union membership, health status, sex life, criminal conviction, safety measures and biometric and genetic data.

The term “**Processing**” implies any kind of activity for collecting, recording, storing, retaining, changing, re-organizing, disclosing, sharing, transferring, and taking over the personal data, making the personal data obtainable, classifying the data and preventing the use of the personal data that are processed completely or partially by automated means and non-automated means as a part of recording system, including but not limited to the ones regulated in the PDPL. Your personal data may be processed by authorized personnel in the Company.

2.Purpose of Processing Your Personal Data

Your name, surname, e-mail address, and phone number that you shared while filling out the forms at the “We Call Us” tab under the title of “Get an Appointment” at website of the Company, <https://www.guven.com.tr/>, or at <https://www.guven.com.tr/iletisim>, and your client transaction data that you have written in the message text, if any, are processed to carry out the activities for customer satisfaction and conduct marketing analysis studies, perform product/marketing activities, and monitor requests/complaints in accordance with the fundamental principles mentioned in the PDPL, and they are securely retained in an electronic media for a period of time that matches the purposes of processing.

While filling out the forms on the Company's website (/https://www.guven.com.tr/) or at <https://www.guven.com.tr/iletisim>, you are expected not to share any sensitive data in this section.

3. Transfer of Personal Data

Your personal data that is processed in accordance with the above mentioned purposes may be transferred to following persons, shared with them and/or these persons may be granted access to your personal data in accordance with the basic principles set forth in the PDPL and strictly in line with conditions and purposes of the personal data processing specified in Article 8 of the PDPL:

- We will share your identity, contact and client transaction data with our contracted service providers who provide us with support, maintenance and repair services based on the legal grounds of “It is necessary to process the data for legitimate interest of the data controller, provided fundamental rights and freedoms of the data subject are not violated” in Article 5/2(f) of the PDPL, without your explicit consent, for the purpose of delivering products and services and carrying out the activities of the Company, answering all your questions and complaints about healthcare services, and evaluating our services,

- Your identity, contact and client transaction data are shared with our contracted service providers who provide support, maintenance and repair services to the Company’s website based on the legal grounds of “It is necessary to process the data for legitimate interest of the data controller, provided fundamental rights and freedoms of the data subject are not violated” in Article 5/2 (f) of the PDPL, without your explicit consent, for the purpose of receiving technical support, malfunction/maintenance/repair services in terms of service monitoring, facility and work control and auditing processes as support services are received from third party service providers for the functions of the Company’s website.

- For commercial electronic messages that we will send you pursuant to your consent, your contact data is recorded in the Commercial Electronic Message Management System (MMS) and shared with Turkish Ministry of Trade and Turkish Union of Chambers and Exchange Commodities based on the legal grounds of “It is mandatory for the Data controller to fulfill legal obligation” in Article 5/2(ç) of the PDPL without your explicit consent in order to fulfill our obligation that arises out of the Law, as the Company is obliged to record your contact address in the national Commercial Electronic Message Management System (MMS), which is established by Turkish Ministry of Trade, pursuant to provisions of relevant legislation,

- Your identity and contract data is shared with contracted companies for legal grounds of “It is necessary to process the data for legitimate interest of the data controller, provided fundamental rights and freedoms of the data subject are not violated” in Article 5/2 (f) of the PDPL, without explicit to monitor your electronic commercial message consents and also your explicit consents for personal data processing, sharing, and transfer, as such data is shared over relevant software/portal to monitor consents within the scope of the MMS integration.

Moreover, if we are required to share your personal data in order to fulfill a legal obligation, enforce or apply our terms and conditions or other agreements; or to protect the rights, property or security/safety of Company’s clients or others, we would like to state that we may disclose your personal data, in this context, to our professional advisors who are under confidentiality responsibility, including legally authorized public bodies and authorized private law persons.

Our Company undertakes to keep personal data strictly private and confidential, to take all necessary measures and to exercise due care to prevent unauthorized use or disclosure of personal information to a third party.

4. Transfer of Your Personal Data to Other Countries

Your personal data is transferred to third party services providers, who reside abroad, provided appropriate assurance is ensured through the standard contract regulated within the scope of the Regulation on the Procedures and Principles about International Transfer of Personal Data and the Article 9 of the PDPL.

5. Collection Method and Transfer of Personal Data and Legal Grounds

Your personal data is collected by the Company electronically over the website based on the above-mentioned purposes in order to carry out our activities.

6. Your Personal Rights Pursuant to Article 11 of the PDPL

If you, acting in the capacity of Data Subject, submit your requests about your rights in writing, also including the documents that allow identification and a letter that explains details about the right you want to use, to Paris Cad 58 Kavaklıdere Çankaya / Ankara in person or by registered mail, your request will be reviewed by the Company and concluded not later than 30 (thirty) days, as stipulated in the PDPL. Although it is a principle not to claim a charge for these requests, the Company reserves the right to charge a fee over the fee tariff that is determined by the Personal Data Protection Committee.

Without prejudice to the cases mentioned in Article 28 "Exceptions" of the PDPL, we, acting in the capacity of "Data Controller", hereby, declare that by applying to our Company, you have the right to learn whether your personal is processed; seek information about the issue if it is processed; learn the purpose of processing and if it is used in accordance with the purpose; know any local or international third party/parties who are transferred your personal data; seek information about the procedures carried out by them; request correction if it is processed incompletely or incorrectly; request deletion or disposal of your personal data if the reasons that requires the processing are not valid anymore; request that such procedures are notified to third party/parties who are transferred your personal data; raise your objection to any unfavorable result exclusively due to the fact that they are analyzed in automated systems; and demand compensation your damage and losses if you suffer a loss as your personal data is processed in violation of the PDPL.

Considering your right to information, you can get information within the scope of the above-mentioned details and you access the **Güven Hastanesi Inc. Data Subject Application Form** at <https://www.guven.com.tr>.

Güven Hastanesi A.Ş. (Güven Hospital Inc.)

Headquarter: Paris Cad. 58 Kavaklıdere Çankaya / Ankara

Mersis No: 0451001685100012

**EXPLICIT CONSENT FORM FOR PROCESSING PERSONAL DATA WHILE WEBSITE COMMUNICATION FORM IS FILLED
OUT**

I have read the Information Declaration on Personal Data Processing ("**Information Declaration**"). Pursuant to the Personal Data Protection Law No. 6698 ("PDPL) that is also mentioned in the Information Declaration, I, hereby, give my Explicit Consent that my Identity and Contact data is processed by Güven Hastanesi Inc. (the "Company) to plan and perform activities necessary to inform relevant persons about products and services provided by the Company by personalizing them according to likes, usage habits and needs of data subjects, carrying out marketing activities, and perform advertisement/campaign/promotion processes through contacting me using commercial electronic message, if required, and uploading to the CRM system of the Company.

Full Name:

Signature:

Date: